



**1** Year Warranty  
All KITO Hoists

**2** Year Warranty  
ER2 Series

**3** Year Warranty  
M3 & L5 Series

## KITO STANDARD WARRANTY & EXTENDED WARRANTY

**1-year standard warranty** on all KITO Hoists

**2-year extended warranty** on all ER2 Series

**3-year extended warranty** on M3 & L5 Series

At KITO, as well as providing lifting solutions to enhance your day to day working life, we take pride in the quality and durability of our products.

When you purchase a KITO hoist product, you have the peace of mind in knowing that your product is covered by the KITO standard manufacturers' 1-Year Warranty. We also know that reliability and confidence matter to our customers, that's why we've introduced an exclusive 2-Year Warranty on ER2 Series and 3-Year Warranty on M3 & L5 Series.



### Warranty Details

- Purchase any KITO hoist product and receive a one-year/two-year/three-year warranty
- Warranty is automatically valid from the date of purchase without any registration
- The purchase invoice and commissioning record will have to be provided to make a claim under the warranty offer
- Offer only valid for products originally purchase from KITO PWB (Australia)
- Under the KITO Warranty, parts and labour costs will be covered by KITO PWB
- Promotion subject to change and/or cancellation without notice
- Warranty is non-transferable

Terms and conditions apply, refer back page for details

# KITO WARRANTY

## Terms & Conditions

### Additional 1-Year or 2-Year on Selected KITO Hoist Products

When you purchase a KITO hoist product, you have the peace of mind in knowing that your product is covered by the KITO standard manufacturers' 1-Year Warranty. This entitles you to have the goods repaired or replaced if the goods fail to be of acceptable quality. The benefits given by this warranty are in addition to other rights and remedies which you may have under Australian and New Zealand Consumer Law in relation to the goods or services to which this warranty relates.

All KITO Hoist products sold by KITO PWB come with a free 1-year warranty as standard which covers parts and labour. On top of these, KITO PWB is offering to extend the standard manufacturers' warranty on selected KITO Hoist products to the Australian market. If you'd like to know the finer details, you can find the terms and conditions outlined below.

KITO offers to extend the standard one (1) year warranty on your ER2 Series for an additional one (1) year free of charge thus increasing the period of warranty to a total of two (2) years from the original date of purchase, subject to the terms and conditions of the Standard Warranty Conditions.

Please see the list of qualifying models in the below Qualifying Products section. You are automatically qualified for the warranty from the day of your purchase.

This promotion applies to Qualifying Products purchased in the Australia during the Promotional Period as stated below. These promotional warranty conditions are additional to, and complement, the Standard Warranty Conditions. If there is an inconsistency between any of the provisions of these promotional warranty conditions and the Standard Warranty Conditions, the provisions of the Standard Warranty Conditions shall prevail.

### Qualifying Products

ER2 Series Hoists & Trolleys – 2-year warranty  
M3 Series Chain Blocks & L5 Series Lever Hoists – 3-year warranty

Product Name	Model	Warranty Type			
ER2 Single/Dual Speed	ER2-003S	ER2-003IS	2 Years Parts & Labour (from date of purchase)		
	ER2-005L	ER2-005IL			
	ER2-005S	ER2-005IS			
	ER2-010L	ER2-010IL			
	ER2-010S	ER2-010IS			
	ER2-015S	ER2-015IS			
	ER2-020L	ER2-020IL			
	ER2-020S	ER2-020IS			
	ER2-025S	ER2-025IS			
	ER2-030S	ER2-030IS			
	ER2-050S	ER2-050IS			
	MR2 Trolleys	MR2-010S		MR2-010SW	2 Years Parts & Labour (from date of purchase)
		MR2-020S		MR2-020SW	
MR2-030S		MR2-030SW			
MR2-050S		MR2-050SW			
MR2-010IS		MR2-010ISW			
MR2-020IS		MR2-020ISW			
MR2-030IS		MR2-030ISW			
MR2-050IS		MR2-050ISW			
ER2 Large Capacity	ER2-075S	ER2-150S	2 Years Parts & Labour (from date of purchase)		
	ER2-100S	ER2-200S			
M3 Chain Block	M3 Series Chain Blocks – 500kg to 10T M3 Series Chain Blocks with overload limiter – 500kg to 10T		3 Years Parts & Labour (from date of purchase)		
L5 Lever Hoist	L5 Series Lever Hoists – 800kg to 9T L5 Series Lever Hoists with overload limiter – 800kg to 9T		3 Years Parts & Labour (from date of purchase)		

### KITO PWB Warranty Condition

Following the headquarter, KITO Corporation (referred to after as KITO) extends the following the KITO PWB Warranty Condition to the original purchaser (referred to after as Purchaser) of new products manufactured by KITO (KITO's Products).

KITO warrants that KITO's Products, when shipped, shall be free from defects in workmanship and/or materials under normal use and service and KITO shall, at the election of KITO, repair or replace free of charge any parts or items which are proven to have said defects, provided that all claims for defects under this warranty shall be made in writing immediately upon discovery and, if there is anything within one to three years, depending on the product, from the date of purchase of KITO's Products by Purchaser and provided, further, that defective parts or items shall be kept for examination by KITO or its authorized agents or returned to KITO's factory or authorized service centre upon request by KITO.

KITO does not warrant components of products provided by other manufacturers. However to the extent possible, KITO will assign to Purchaser applicable warranties of such other manufacturers. Except for the repair or replacement mentioned above which is KITO's sole liability and purchaser's exclusive remedy under this warranty, KITO shall not be responsible for any other claims arising out of the purchase and use of KITO's Products, regardless of whether Purchaser's claims are based on breach of contract tort or other theories, including claims for any damages whether direct, indirect incidental or consequential.

This warranty is conditional upon the installation, maintenance and use of KITO's Products pursuant to the product manuals prepared in accordance with content instructions by KITO. This warranty shall not apply to KITO's Products which have been subject to negligence, misuse, abuse, misapplication or any improper use or combination or improper fittings, alignment or maintenance. KITO shall not be responsible for any loss or damage caused by transportation, prolonged or improper storage or normal wear and tear of KITO's Products or for loss of operating time.

This warranty shall not apply to KITO's Products which have been fitted with or repaired with parts, components or items not supplied or approved by KITO or which have been modified or altered.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES. EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE.

### Additional Conditions

These promotional warranty conditions are valid for any person who has purchased the Qualifying Product in the Territory. The promotional warranty only applies to the purchase of new (not second-hand) KITO products from KITO PWB (AUSTRALIA) or its authorized retailers. The promotional warranty is only valid when accompanied by the original invoice, sales receipt or formal confirmation from KITO PWB (Australia) of the warranty period. Subject further to the Standard Warranty Conditions, if the serial number of the product is defaced, missing or illegible, the warranty with KITO PWB (Australia) is null and void. In this case, you should contact the dealer from whom the product was purchased. Exclusions The same exclusions and limitations apply to the promotional warranty as are set out in the Standard Warranty Conditions. Contact for queries relating to warranty or product service please contact us at **1300 792 262** or email us at [marketing@kitopwb.com.au](mailto:marketing@kitopwb.com.au)